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PATENT APPLICATION
DOCKET NO. 10991149-1

RECEIVED
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GROUP 3600

IN THE
UNITED STATES PATENT AND TRADEMARK OFFICE

INVENTOR(S): Qiming Chen et al.

SERIAL NO.: 09/464,311

GROUP ART UNIT: 2163

FILED: December 15, 1999

EXAMINER: Akiba Robinson Boyce

SUBJECT: "Customer Profiling Apparatus For Conducting Customer Behavior Pattern Analysis, And Method For Comparing Customer Behavior Patterns"

BOX NON FEE AMENDMENT
THE ASSISTANT COMMISSIONER FOR PATENTS
WASHINGTON, D.C. 20231

Sir:

Amendment A

In response to the Office Action dated March 13, 2002, please amend the above-identified application as follows:

In the Claims:

Please replace the claims with the following clean version of the entire set of pending claims, in accordance with 37 C.F.R. § 1.121(c)(1)(I).